

Pole Blitz Australia Terms and Conditions **of Class Participation:**

Pole Blitz Australia (ABN 86829427084) (“Pole Blitz Australia”, “we”, “us”, “our”) have adopted these Terms and Conditions of class participation which applies to all dance classes, courses, memberships and workshops booked by clients (“you”) at any Pole Blitz Australia location:

Gold Coast Studio: 1/ 1 Corporation Drive, Ashmore 4214

Phone: 07 55973307 **Email:** info@poleblitz.com

1. Types of Classes and Bookings

1.1 Casual Classes (“Casual Classes”)

Casual Dance Classes are available daily and must be paid for in full before commencement of the class. All classes i.e. Hoop, Tush ‘N’ Abs, Pole Addicts and Pole Fitness, Pole Dance, Flexibility etc are subject to change or cancellation dependant on casual attendance.

1.2 Session Cards

We offer Session Cards for Casual Classes which enable you to purchase a group of 3, 5 or 10 classes in advance.

The session cards must be paid for in full in advance prior to booking to attend any casual class using your session card.

The session Cards are valid for either 5 weeks or 10 weeks from the date of purchase or valid for term only use as specied by Pole Blitz Australia and can only be used by the Purchaser named on the card.

The session cards are only redeemable at the Studio named on the card.

1.3 Courses

Our courses usually consist of a 5 week course held within our Studio Term and are at a specific level or skill type such as Beginner, Intermediate, Advanced, Burlesque, Lap etc.

Your course consists of 5 one hour lessons of the day and time nominated by student.

Graduation Nights / Pole Performance Nights are offered and are optional extras.

1.4 Memberships

Our Memberships are activated once a student has booked and paid for any 5 week course.

Memberships allow you to attend 5 open practice sessions within the same term and to utilise the studio within all studio open hours.

Memberships may be paid for Upfront or via Direct Debit or Credit card

Upon signing up for a membership you are committing financially to the full amount invoiced at the time of purchase.

Specialty classes and workshops are not included in the Membership

1.5 Workshops and Specialty Classes

Workshops and specialty classes are held regularly throughout the Studio Term. Payment for Workshops and Specialty classes must be paid in full prior to commencement of the class or workshop. **No Workshops are refundable or transferable**

1.6 Private Classes

Private classes are specialty classes that are booked by appointment throughout the studio term. On booking a deposit is required and the balance is due prior to the commencement of the Private Class. No refunds

1.7 Parties and Functions

Parties and Functions can be booked on 2-hourly session max 10 participants \$325.00 and is charged on a per person charge above maximum requirements. This includes a variety of drinks and nibbles, games and prizes as well as the pole lesson.

A non-refundable deposit of \$150.00 must be taken at the time of booking with the balance invoiced 7 days prior to the booking after final confirmation of numbers attending

2 Hour Party Package: *\$325 for 10 attendees, \$32.50 per/person for 13-20 attendees extra \$25 per person or 21 + attendees is a flat fee of \$700.00,*

2. How to Cancel, Suspend or Change your enrolment:

To Cancel, suspend, transfer or change your Class, Course, or workshops please apply in writing to info@poleblitz.com

Or mail:

Pole Blitz Customer Request:

P O Box 4267 Ashmore 4214

You can also call and speak to the receptionist o duty on 07 55073307 however an application in writing MUST be submitted for consideration.

3. Notice of Cancellation or suspension or transfer of classes.

3.1 Casual Classes/Workshops/Session Cards

A minimum of 24 hours notice is required to cancel a casual class or workshop. The class fee is not refundable, but with the required notice, this can be transferred to another class within the same Studio Term, subject to availability.

If you provide us with less than 24 hours notice of cancellation, your class fee is **not refundable or transferable** under any circumstances. This also applies to Session cards.

3.2 Courses

A minimum of 7 days notice is required to cancel your participation in a course. If you provide the required notice we will refund you your Course Fee less the initial booking deposit/ administration fee of \$50.00 which is NON- REFUNDABLE. If you give us less than 7 days notice, there is no refund or transfer on the full course fee.

If you attend any classes and require a refund it is less the non refundable \$50 and less \$30 per class of attendance.

Missed Lessons:

If you miss a course lesson you may make up a lesson at any *Pole Practice Session or open hours* subject to providing 24 hours written notice that you will be unable to attend your usual class.

If you drop out of a course half way through, you will **not** be entitled to a refund for the remainder of the course.

Course Transfer:

A paid course may be able to transfer to another participant (or remainder of the course), a \$50.00 administration fee applies.

3.3 Memberships

Membership Cancellation:

Under usual circumstances there are no allowances for Membership Cancellation.

Should a medical condition or extenuating circumstances become apparent, Pole Blitz Australia will cancel or suspend a membership upon presentation of a Medical Certificate or a letter signed by a Justice of the Peace stating that the person named on the membership is physically unable to complete the remaining time of their financial agreement.

Cancellation of an existing membership is subject to approval of the Pole Blitz Australia Administration department.

Application must be written and emailed to info@poleblitz.com along with supporting documents (medical certificates letters etc). Should a member wish to shorten the length of membership, fees in accordance with the shortened term will apply plus a \$50 administration fee to be paid at the time of the membership change.

Approved cancellation of a membership will incur 4 weeks of membership fees and a \$50 administration charge. The cancelling member may continue to attend class throughout this 4 week notice period.

A minimum of 14 days notice is required to cancel your participation in a Course.

If you provide the required notice we will refund you your Course less the initial booking deposit / administration fee of \$50.00 which is non refundable.

Missed Lessons:

Missed Lessons without notice cannot be made up under any membership unless a formal application to suspend your membership has been made in writing at least 2 weeks in advance to the missed class.

Membership Suspension: If you will be away from class you have the option of suspending your membership.

Memberships must be suspended for a minimum of one week.

1 Week written notice to info@poleblitz.com must be provided for Membership suspension approval.

5 week Members may suspend their membership for *up to 1 week*

10 Week Members may suspend their membership for up to *1 month*

Membership Transfer:

A paid membership may be able to be transferred or sold to another participant (or remainder of the course), a \$50.00 administration fee applies.

3.3 Private Classes

A minimum of 24 hours notice is required to cancel a Private Class.

The deposit is not refundable, but with the required notice this can be transferred to another time within the Same Studio Term, subject to availability.

If you provide us with less than 24 hours notice of cancellation, your deposit is ***not refundable or transferrable*** under any circumstances.

3.4 Parties and Functions

A minimum of 1 weeks' notice is required to cancel a Function.

The function deposit of \$150.00 is non – refundable.

If you do not provide us with a minimum of 1 week's written notice of cancellation, there is no refund of any full payment or transfer on the Deposit under any circumstance.

4. Additional Information

Pole Blitz Reserves the right to change or Alter these Terms and Conditions of Class and Course Participation at any time and will post an updated version on our website: www.poleblitz.com or by email or Face book to all enrolled students and casual participants .

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Pole Blitz Australia

Release / Undertaking / Indemnity Form

I _____ certify and confirm that the answers I have provided on this form are true and correct.

That I _____ will undertake classes at 1/1 Corporation Drive with Pole Blitz Australia Ashmore (location).

("Pole Blitz Australia") has relied on those answers in allowing me to participate in classes.

I acknowledge that the dance classes, courses and workshops conducted by Pole Blitz Australia are designed to concentrate on fitness benefits: cardiovascular endurance, flexibility, balance, co-ordination, muscular endurance and strength.

I acknowledge that Pole Blitz Australia may refuse me entry into a class if I am late and have not participated in an appropriate warm-up.

I acknowledge that my participation in some classes may carry some risk of harm or damage to my health or safety and that if I have disclosed certain illnesses or conditions that put me at risk, Pole Blitz Australia has the right to refuse to allow me to participate in classes unless and until I provide medical clearance in an approved form from a qualified medical practitioner.

I certify that I have consulted with a medical practitioner in regard to any past or present injury, illness, or other condition which may affect my suitability or ability to participate in the classes.

By participating in classes, I agree that I am personally and unconditionally assuming responsibility for any harm, damage or loss suffered by me as consequence of my participation.

To the extent permitted by law, I release, indemnify and will keep indemnified Pole Blitz Australia, its licensees, officers, employees, contractors and agents from and against any claims, rights and causes of action, including claims for negligence arising from my participation in Classes.

This document may be produced and relied upon as complete defence to any such claim.

I acknowledge that **copyright and all other intellectual property** in the classes, including the right to reproduce wholly or in part any pole dancing and aerobic routines, belongs to Pole Blitz Australia absolutely.

I undertake not to reproduce or copy wholly or in part the classes, including but not limited to the pole dancing tricks and routines, for the purposes of instructing others, for personal financial gain or profit or for financial gain or profit on behalf of others.

All pole performances / competition routines are copyright and intellectual property to Pole Blitz Australia and use or copy of any such materials are solely with the permission of Pole Blitz Australia.

I undertake to comply with Pole Blitz Australia "Terms and Conditions of Class Participation Policy," a copy of which is attached. By signing this form, I declare that I have read, understood and agree to comply with all of the above terms and any other policy introduced by Pole Blitz Australia and notified to me.

SIGNED _____ DATE: _____

OFFICE USE:
1ST class attended
Course or Casual

Course Attendance / Commenced
Membership number